

#6

4-23-4



POPE-113

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

A. DUTRA, ET AL.

Serial No.: 09/677,604

Filed: December 17, 2001

For: SYSTEM AND METHOD FOR
MANAGING COMPLIANCE WITH
SERVICE LEVEL AGREEMENTS
(NEW)

Art Unit: 2141

Examiner: YUSSUF, Sajid

AMENDMENT AND RESPONSE TO THE OFFICE ACTION

RECEIVED

Box: Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

APR 19 2004

Technology Center 2100

Sir:

In response to the Office Action mailed on January 13, 2004 ("Office Action"), please amend the above-identified application as follows:

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

Amendments to the Title: begins at page 2 of this paper.

Amendments to the Claims: begins at page 3 of this paper.

Amendments to the Drawings: begins at page 11 of this paper.

Remarks: begin on page 12 of this paper.

Serial No.: 09/677,604
Art Unit: 2141

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Attorney's Docket No.: OPE-113
Page 2

Amendments to the Title:

Please amend the title to --System and Method for Managing Compliance with Service
Level Agreements --.

#6

AMENDMENT TRANSMITTAL LETTER (Small Entity)

Applicant(s): **A. DUTRA, ET AL.**

Docket No.

OPE-113 **4-23-4**

Serial No.
09/677,604

Filing Date
December 17, 2001

Examiner
YUSSUF, Sajid

Group Art Unit
2141

**SYSTEM AND METHOD FOR MANAGING COMPLIANCE WITH SERVICE
LEVEL AGREEMENTS (NEW)**

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TO THE COMMISSIONER FOR PATENTS:

Technology Center 2100

Transmitted herewith is an amendment in the above-identified application.

- ☐ Small Entity status of this application has been established under 37 CFR 1.27 by a verified statement previously submitted.
- ☐ A verified statement to establish Small Entity status under 37 CFR 1.27 is enclosed.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	39 -	39 =	0 x	\$9.00	\$0.00
INDEP. CLAIMS	6 -	6 =	0 x	\$43.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- ☒ No additional fee is required for amendment.
- ☐ Please charge Deposit Account No. _____ in the amount of _____
- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
- ☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. _____
- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
- ☐ Any patent application processing fees under 37 CFR 1.17.


Signature

Dated: **April 13, 2004**

**Wan-Ching Yen Montfort
Shaw Pittman LLP
1650 Tysons Boulevard
McLean, VA 22102**

Customer No. 28970

I certify that this document and fee is being deposited on with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence

CC: